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## AMENDMENT TO H.R.

## OFFERED BY MR. MILLER OF NORTH CAROLINA

## [Private Mortgage Market Investment Act]

Page 8, strike lines 5 through 20, and insert the following:

## (a) STANDARDS FOR SERVICING.— (1) ESTABLISHMENT —The

- (1) ESTABLISHMENT.—The Director, in consultation with all of the appropriate Federal banking agencies (as such term is defined in section 3 of the Federal Deposit Insurance Act (12 U.S.C.1813) and the Director of the Bureau of Consumer Financial Protection of the Federal Reserve System, shall develop, adopt, and publish servicing standards under this subsection, including for the modification, restructuring and work-out of any mortgage that serves as collateral for a qualified security.
- (2) REQUIRED CONTENT.—The servicing standards developed, adopted, and published by the Director as required under paragraph (1) shall provide as follows:
- 16 (A) FEES TO BE REASONABLY RELATED
  17 TO COSTS.—All fees charged for the rendering
  18 of a real estate settlement service (as such term

1	is defined in section 3 of the Real Estate Settle-
2	ment Procedures Act of 1974 (12 U.S.C
3	2602)) in connection with a transaction involv-
4	ing a mortgage that serves as collateral for a
5	qualified security or incurred in connection with
6	servicing such mortgage shall be reasonably re-
7	lated to the cost of providing the service.
8	(B) RESTRICTION ON USE OF SUBSIDI-
9	ARIES AND INSOURCING.—
10	(i) In general.—No servicer of a
11	mortgage that serves as collateral for a
12	qualified security shall render a real estate
13	settlement service in connection with a
14	transaction involving a mortgage through a
15	subsidiary of such person or through
16	insourcing.
17	(ii) Insourcing defined.— For pur-
18	poses of this subparagraph, the term
19	"insourcing" means providing for services
20	to be conducted by the servicer's affiliated
21	entities.
22	(C) REQUIREMENT TO CONTINUE INSUR-
23	ANCE.—If the insurance policy of a borrower
24	under a mortgage that serves as collateral for
25	a qualified security has not been paid, the

1	servicer shall make payments on the current
2	policy or seek reinstatement of such policy
3	where necessary and then make such payments,
4	unless the policy has been terminated for rea-
5	sons other than nonpayment. Where escrow
6	funds are not available, the servicer shall ad-
7	vance such funds. If the current policy cannot
8	be continued and force-placed insurance is pro-
9	vided, the costs and the coverage should be sub-
10	stantially equivalent to that provided in a
11	standard homeowner's insurance policy.
12	(D) DISCLOSURES RELATED TO INSUR-
13	ANCE COVERAGE INFORMATION.—
14	(i) Notice.—Each servicer of a mort-
15	gage that serves as collateral for a quali-
16	fied security shall notify the borrower
17	under the mortgage that the borrower is
18	required to disclose to the servicer the bor-
19	rower's property insurance coverage infor-
20	mation.
21	(ii) DISCLOSURE.—Each borrower
22	who receives a notice described under
23	clause (i) shall disclose such information to
24	the servicer.
25	(E) Loss mitigation.—

1	(i) Single electronic record and
2	SINGLE POINT OF CONTACT.—Each
3	servicer of a mortgage that serves as col-
4	lateral for a qualified security, or agents of
5	such servicer, shall, with respect to the
6	borrower under the mortgage, establish—
7	(I) a single electronic record for
8	each account, the contents of which
9	shall be accessible throughout the
10	servicer, or agents of such servicer, in-
11	cluding to all loss mitigation staff, all
12	foreclosure staff, and all bankruptcy
13	staff; and
14	(II) a single point of contact for
15	the borrower for all loss mitigation ac-
16	tivities.
17	(ii) General loss mitigation re-
18	QUIREMENTS.—Each servicer of a mort-
19	gage, or agents of such servicer, shall—
20	(I) maintain adequate staffing
21	and systems for tracking borrower
22	documents and information that are
23	relevant to foreclosure, loss mitiga-
24	tion, bankruptcy, and other servicing
25	operations;

1	(II) maintain adequate staffing
2	and caseload limits for employees re-
3	sponsible for handling foreclosure, loss
4	mitigation, bankruptcy, and related
5	communication with borrowers and
6	housing counselors;
7	(III) set reasonable minimum ex-
8	perience, education, and training re-
9	quirements for loan modification staff;
10	and
11	(IV) document electronically each
12	action on a foreclosure, loan modifica-
13	tion, bankruptcy, or other servicing
14	file, including all communication with
15	the borrower and other parties.
16	(iii) Team leaders.—Each servicer
17	of a mortgage shall establish a single indi-
18	vidual to coordinate the servicer's depart-
19	ments handling the activities described
20	under subclauses (I), (II), and (III) of
21	clause (ii).
22	(iv) Limit on employee activi-
23	TIES.—With respect to employees of a
24	servicer of a mortgage who handle delin-
25	quent loans or special servicers, the Direc-

1	tor shall issue regulations setting a reason-
2	able limit on the number of cases that may
3	be handled by each such employee.
4	(v) Special servicer defined.—
5	For purposes of this subparagraph, the
6	term "special servicer" means any separate
7	and independent servicer for default and
8	transactions processing specified by a pool-
9	ing and servicing agreement related to a
10	mortgage-related security.
11	(vi) Additional requirements re-
12	LATED TO TRANSFER OF LOANS.—
13	(I) To successor servicers.—
14	For any ordinary transfer of servicing
15	to a successor servicer of a mortgage
16	or subservicer, the transferring
17	servicer shall—
18	(aa) inform the successor
19	servicer (including a subservicer)
20	whether a loan modification is
21	pending;
22	(bb) ensure that the suc-
23	cessor servicer shall accept and
24	continue processing prior loan
25	modification requests; and

1	(cc) ensure that successor
2	servicer shall honor trial and per-
3	manent loan modification agree-
4	ments entered into by the trans-
5	ferring servicer.
6	(II) To special servicers.—A
7	servicer of a mortgage shall refer any
8	loan that is 60 or more days delin-
9	quent to an independent special
10	servicer or subservicer who shall agree
11	to the loss mitigation requirements of
12	this subparagraph.
13	(F) APPLICATION OF PAYMENTS.—A
14	servicer of a mortgage that serves as collateral
15	for a qualified security shall not apply pay-
16	ments, including partial payments, made by a
17	borrower to any fees before first applying such
18	payments to any outstanding scheduled prin-
19	cipal or interest payments.
20	(G) Monthly servicing statements.—
21	Each servicer of a mortgage that serves as col-
22	lateral for a qualified security shall provide bor-
23	rowers with a monthly servicing statement that
24	clearly describes—

1	(i) the payment amounts due under
2	the loan agreement;
3	(ii) the date and time when such pay-
4	ments must be received;
5	(iii) the location where such payments
6	must be received; and
7	(iv) a list of each payment received by
8	the servicer, along with how such payment
9	was allocated to the amounts owed by the
10	borrower.
11	(H) TREATMENT OF MISTAKEN LOAN PAY-
12	MENTS AFTER TRANSFER.—During the 60-day
13	period beginning on the effective date of trans-
14	fer of the servicing of any mortgage that serves
15	as collateral for a qualified security, a late fee
16	may not be imposed on the consumer with re-
17	spect to any payment on such loan, and no such
18	payment may be treated as late for any other
19	purpose, if the payment is received by the
20	transferor servicer (rather than the transferee
21	servicer who should properly receive payment)
22	before the due date applicable to such payment.
23	(I) FEE WAIVERS UPON TRANSFER.—Nei-
24	ther a creditor (as such term is defined in sec-
25	tion 103 of the Truth in Lending Act (15

1	U.S.C. 1602) nor a servicer, may not impose or
2	collect—
3	(i) any fee that is not listed as having
4	been incurred in—
5	(I) the notice to the borrower
6	under the mortgage of the transfer of
7	any mortgage that serves as collateral
8	for a qualified security from the pre-
9	vious servicer; or
10	(II) the notice to the borrower
11	from the new servicer; or
12	(ii) any fee that is not specified on the
13	monthly statement to the borrower as hav-
14	ing been incurred.
15	(J) Limitation on foreclosure pro-
16	CEEDINGS.—
17	(i) Initiation of foreclosure.—A
18	servicer may not initiate or continue a non-
19	judicial foreclosure or a judicial foreclosure
20	against a mortgagor under a mortgage
21	that serves as collateral for a qualified se-
22	curity that is otherwise authorized under
23	State law, unless the servicer—

1	(I) has determined whether the
2	mortgagor is eligible for an affordable
3	loan modification; and
4	(II) has made such a modifica-
5	tion, if the mortgagor is eligible for a
6	modification.
7	(ii) Foreclosure proceedings
8	PERMITTED.—Notwithstanding clause (i),
9	a servicer may initiate or continue a judi-
10	cial or nonjudicial foreclosure under State
11	law against a mortgagor, if—
12	(I) the servicer—
13	(aa) determines that the
14	mortgagor is not eligible for a
15	modification;
16	(bb) notifies the mortgagor
17	of the determination under item
18	(aa; and
19	(cc) provides the mort-
20	gagor—
21	(AA) a copy of any net
22	present value calculation
23	made by the servicer in rela-
24	tion to an affordable loan
25	modification, including any

1	information providing a
2	basis for such net present
3	value calculation;
4	(BB) a copy of any
5	note, deed of trust, or other
6	document necessary to es-
7	tablish the right of the
8	mortgagee to foreclose on
9	the mortgage, including
10	proof of assignment of the
11	mortgage to the mortgagee
12	and the right of the mort-
13	gagee to enforce the relevant
14	note under the law of the
15	State in which the real prop-
16	erty securing the mortgage
17	is located;
18	(CC) a copy of any lan-
19	guage in the pooling or serv-
20	icing agreement with respect
21	to the mortgage that the
22	servicer believes prevents a
23	modification of the mortgage
24	note;

1	(DD) a copy of all cor-
2	respondence between the
3	servicer and the mortgagees
4	and investors in which the
5	servicer attempts to obtain
6	permission to make a modi-
7	fication;
8	(EE) a complete and
9	unaltered copy of the pool-
10	ing or servicing agreement
11	in electronic format; and
12	(FF) the alternatives to
13	foreclosure available to the
14	mortgagor, including deed in
15	lieu of foreclosures and
16	short sales; or
17	(II) a mortgagor—
18	(aa) declines an affordable
19	modification in writing; or
20	(bb) does not respond to the
21	servicer's outreach activities (as
22	defined by the Director) to obtain
23	underlying information to com-
24	plete an application or obtain

1	consent to an affordable modi-
2	fication.
3	For purposes of subclause (I), the term "pooling and serv-
4	icing agreement" means any contract establishing the
5	transaction rights and duties of the parties to any quali-
6	fied securities transaction.
7	(iii) Bar to foreclosure.—Failure
8	to comply with the requirements of this
9	subparagraph shall be a bar to the fore-
10	closure of a mortgage, deed of trust, or
11	substantially similar instrument.
12	(iv) Eligibility.—A mortgagor shall
13	be eligible to participate in an affordable
14	loan modification program if—
15	(I) such person is a mortgagor
16	under a mortgage that serves as col-
17	lateral for a qualified security and
18	that is secured by the principal resi-
19	dence of the mortgagor, or is eligible
20	to assume such a mortgage, who is
21	unable to make payments on the
22	mortgage under such criteria as the
23	Director shall define; and

1	(II) the mortgagor is not an indi-
2	vidual who has abandoned the prin-
3	cipal residence securing the mortgage.
4	(v) CERTIFICATION OF DETERMINA-
5	TION OF ELIGIBILITY REQUIRED FOR
6	SALE.—
7	(I) Sale of property prohib-
8	ITED.—If the servicer of a mortgage
9	does not file a certification with the
10	appropriate land records office in the
11	jurisdiction where the property secur-
12	ing the mortgage is located, stating
13	that the servicer has determined the
14	eligibility of the mortgagor for an af-
15	fordable loan modification—
16	(aa) the mortgagee may not
17	sell the property securing the
18	mortgage; and
19	(bb) no person that pur-
20	chases the property securing the
21	mortgage may initiate an action
22	to recover possession of the prop-
23	ertv.

1 (II) VIOLATIONS.—A sale	of
property in violation of this class	use
3 shall be void.	
4 (III) CONTENTS.—The Direct	tor
5 shall, by rule, determine the conte	nts
6 of the certification required under t	his
7 clause.	
8 (vi) Definition of Affordab	LE
9 LOAN MODIFICATION.—For purposes	of
this subparagraph, the term "afforda	ble
loan modification" means an agreement	to
reduce the amount of scheduled regu	lar
payments under a mortgage note, include	ing
any reduction of the principal amount	of
the mortgage note, that is reflected in	ı a
permanent change to the terms of	the
mortgage note under such terms as the l	Di-
rector shall define.	
19 (K) Earned Principal Forgiveness.—	_
20 (i) In general.—If, after reduce	ing
21 mortgage note principal under earned pr	in-
cipal forgiveness provided in clause (ii)	, a
target affordable regular mortgage p	ay-
ment has not been achieved, the servicer	of
25 the mortgage shall comply with the affo	rd-

1	able loan modification plan modification
2	waterfall steps of interest rate reduction,
3	term extension, and principal forbearance,
4	as necessary to achieve a target affordable
5	regular mortgage payment.
6	(ii) Earned principal forgive-
7	NESS.—
8	(I) PRINCIPAL REDUCTION.—The
9	Director shall determine standards by
10	which a mortgagor who has received
11	an affordable loan modification shall
12	remain in good standing in order to
13	participate in a reduction in mortgage
14	note principal under this subpara-
15	graph.
16	(II) PRINCIPAL REDUCTION RE-
17	QUIRED.—Except as provided under
18	subclause (III), a servicer shall offer a
19	mortgager an affordable loan modi-
20	fication having the maximum amount
21	of principal reduction that results in a
22	positive net present value calculation.
23	(III) Exceptions.—
24	(aa) Greater Principal
25	REDUCTION.—A servicer may

1	offer a greater principal reduc-
2	tion, if such a reduction is con-
3	sistent with the terms of any con-
4	tract with respect to the mort-
5	gage.
6	(bb) Loan-to-value
7	RATIO.—A servicer is not re-
8	quired to offer an affordable loan
9	modification having a principal
10	reduction that would result in a
11	loan-to-value ratio of less than
12	100 percent.
13	(IV) Rules of construc-
14	TION.—
15	(aa) Maximum amount of
16	PRINCIPAL REDUCTION.—A prin-
17	cipal reduction amount may be
18	considered the maximum amount
19	if it is within \$1,000 of the ac-
20	tual maximum amount.
21	(bb) Positive Net
22	PRESENT VALUE CALCULA-
23	TION.—A net present value cal-
24	culation shall be deemed to be
25	positive if the net present value

1	result for an affordable loan
2	modification scenario is greater
3	than the net present value result
4	if no affordable loan modification
5	is made. Net present value shall
6	be calculated as the benefit of all
7	investors in a securitization rath-
8	er than the benefit of any par-
9	ticular class of investors.
10	(V) Principal forgiveness.—
11	(aa) TREATMENT OF PRIN-
12	CIPAL REDUCTION AMOUNT.—
13	Any amount of principal reduc-
14	tion under subclause (II) shall be
15	treated as non-interest-bearing
16	principal forbearance until the
17	dates described under item (bb)
18	of this subclause. The principal
19	reduction described in this sub-
20	clause shall be deemed to be sep-
21	arate from and exclusive of any
22	other forbearance that may be of-
23	fered in conjunction with a modi-
24	fication under an affordable loan
25	modification program.

1	(bb) REDUCTION OF PRIN-
2	CIPAL.—The servicer of a mort-
3	gage modified under an afford-
4	able loan modification plan shall
5	reduce the unpaid balance of the
6	principal of the mortgage by an
7	amount equal to 1/3 of the total
8	amount of the principal reduction
9	under subclause (II) on each of
10	the following dates:
11	(AA) The date that is 1
12	year after the date on which
13	the affordable loan modifica-
14	tion begins.
15	(BB) The date that is 2
16	years after the date on
17	which the affordable loan
18	medication begins.
19	(CC) The date that is 3
20	years after the date on
21	which the affordable loan
22	modification begins.
23	(cc) Limitation.—The Di-
24	rector may not require a servicer
25	to reduce mortgage note principal

1	to an amount that is less than
2	the market value of the property
3	securing the mortgage at the
4	time of the reduction in principal.
5	(iii) Calculation of target af-
6	FORDABLE REGULAR MORTGAGE PAY-
7	MENT.—For purposes of this subpara-
8	graph, the target affordable regular mort-
9	gage payment shall be calculated under
10	such terms as the Director shall define.
11	Such terms shall—
12	(I) be based on a fully amortizing
13	principal and interest payment over
14	the remainder of the term of the
15	mortgage, as modified by a reduction
16	in principal; and
17	(II) use the mortgage note inter-
18	est rate in effect at the time of a re-
19	duction in principal.
20	(iv) Treatment of subordinate
21	LIENS.—The Director shall prescribe rules
22	establishing procedures governing the
23	treatment of any whole loan owned by the
24	creditor (or any of its affiliates) and se-
25	cured by a subordinate lien on a property

1	owned by a mortgagor participating in an
2	affordable loan modification program.
3	(3) Fair debt collection.—
4	(A) LIABILITY.—Any debt collector (as
5	such term is defined for purposes of the Fair
6	Debt Collection Practices Act (15 U.S.C. 1692
7	et seq.), or any servicer of a mortgage that
8	serves as collateral for a qualified security who
9	uses any instrumentality of interstate commerce
10	or the mails in the collection of any debts in re-
11	lation to any such securitized residential mort-
12	gage loan, that violates any provision of such
13	Act with respect to a debt secured by the resi-
14	dence of the consumer (as such term is defined
15	for purposes of such Act) shall be liable to such
16	consumer in the amount of \$10,000 per viola-
17	tion.
18	(B) ADJUSTMENT FOR INFLATION.—After
19	the end of the 1-year period beginning on the
20	date of the enactment of this Act, amounts of
21	penalties specified under subparagraph (A)
22	shall be annually adjusted to reflect inflation.
23	(4) Regulation of Servicer Affiliates by
24	BANKING AGENCIES.—

1	(A) Capital reserve standards.—Each
2	of the appropriate Federal banking agencies (as
3	defined in section 3 of the Federal Deposit In-
4	surance Act (12 U.S.C. 1813)) shall promulgate
5	regulations to establish independent capital re-
6	serve standards for any servicer of a mortgage
7	that serves as collateral for a qualified security
8	who is affiliated with a financial institution that
9	is subject to regulation by that agency.
10	(B) Treatment of delinquent
11	LOANS.—
12	(i) In general.—The Securities and
13	Exchange Commission shall issue regula-
14	tions to provide that, for purposes of gen-
15	erally accepted accounting principles, any
16	mortgage that serves as collateral for a
17	qualified security that is 120 days or more
18	delinquent and that has not been the sub-
19	ject of a modification or a debt restruc-
20	turing, as provided in subparagraphs (J)
21	and (K) of paragraph (2) shall be marked
22	to market.
23	(ii) Insured depository institu-
24	TION TREATMENT.—An appropriate Fed-
25	eral banking agency (as defined under sec-

1	tion 3 of the Federal Deposit Insurance
2	Act (12 U.S.C. 1813)) may not find the
3	regulations issues pursuant to clause (i) to
4	be inconsistent with the objectives de-
5	scribed under section 37(a)(1) of the Fed-
6	eral Deposit Insurance Act (12 U.S.C.
7	1831n(a)(1)).
8	(5) Authority of Bureau of Consumer Fi-
9	NANCIAL PROTECTION WITH RESPECT TO UDAP VIO-
10	LATIONS.—The authority of the Bureau of Con-
11	sumer Financial Protection of the Federal Reserve
12	System (in this paragraph referred to as the "Bu-
13	reau") with respect to unfair and deceptive acts or
14	practices by servicers of mortgages that serve as col-
15	lateral for a qualified security shall be the same as
16	its authority with respect to unfair and deceptive
17	acts or practices under the Consumer Financial Pro-
18	tection Act of 2010. Notwithstanding such authority,
19	the following shall apply:
20	(A) Service.—The Bureau shall provide
21	the servicer in violation with notification of
22	such violation via personal service and such no-
23	tification shall include a notice of the servicer's
24	rights and any bond requirements the servicer
25	may be subject to by reason of such violation.

1	(B) Damages.—Notwithstanding amounts
2	specified under the Federal Trade Commission
3	Act, a servicer convicted of unfair and deceptive
4	acts or practices with respect to a mortgage
5	shall be—
6	(i) fined, regardless of whether there
7	was a pattern or practice of such viola-
8	tions, statutory damages of not more than
9	\$10,000 for each such violation (such
10	amount to be adjusted annually beginning
11	1 year after the date of enactment of this
12	Act by the percentage corresponding to the
13	annual percentage increase in the Con-
14	sumer Price Index for all urban con-
15	sumers);
16	(ii) required to pay all actual dam-
17	ages, including emotional distress, regard-
18	less of whether there was detrimental reli-
19	ance on the part of the borrower; and
20	(iii) liable for attorneys fees.
21	(C) Bar to foreclosure.—In any judi-
22	cial or non-judicial foreclosure proceeding, it
23	shall be a bar to foreclosure that the servicer of
24	the mortgage on the property to be foreclosed
25	violated any provision of this paragraph.

1	(D) STATUTE OF LIMITATIONS.—The stat-
2	ute of limitations for a servicer's violation of
3	unfair and deceptive acts or practices laws with
4	respect to a mortgage shall be 3 years from the
5	date on which violation occurs.

