



United States House of Representatives  
One Hundred Eighteenth Congress  
Committee on Financial Services  
2129 Rayburn House Office Building  
Washington, DC 20515

April 18, 2023

The Honorable Rohit Chopra  
Director  
Consumer Financial Protection Bureau  
1700 G Street NW  
Washington, D.C. 20552

Dear Director Chopra:

On March 21, 2023, your staff informed the House Committee on Financial Services about a “major incident” in which a former employee of the Consumer Financial Protection Bureau (CFPB) made an unauthorized transfer of records containing personally identifiable information (PII) and confidential supervisory information (CSI) to a personal email account. Alarming, the transfer included 65 emails, including attachments and names and account numbers of approximately 256,000 consumers. My understanding is that the transfer of records could have possibly implicated more than 50 financial institutions’ sensitive information. If these facts prove to be true, the effects could be widespread and injurious.

At the time of your notification, you indicated that the investigation was ongoing. You explained that the employee is no longer employed by the agency and that the employee certified they deleted each email. However, many questions remain unanswered. To better understand the mitigation and remediation efforts, the scale of the breach, as well as efforts made to give the appropriate notifications, please provide a briefing to Committee staff as soon as possible but no later than April 25, 2023. If you have any questions, please contact Kyle Smithwick of the House Committee on Financial Services majority staff at [kyle.smithwick@mail.house.gov](mailto:kyle.smithwick@mail.house.gov). Thank you for your attention to this important matter.

A handwritten signature in blue ink that reads "Bill Huizenga". The signature is stylized and cursive.

Bill Huizenga  
Chairman  
Subcommittee on Oversight & Investigations