Consumer Financial Protection Bureau: By the numbers

- **$11.8 billion**: Approximate amount of relief to consumers from CFPB supervisory and enforcement work, including:
  - $3.7 billion in monetary compensation to consumers as a result of enforcement activity
  - $7.7 billion in principal reductions, cancelled debts, and other consumer relief as a result of enforcement activity
  - $371 million in consumer relief as a result of supervisory activity

- **29 million**: Consumers who will receive relief as a result of CFPB supervisory and enforcement work

- **$597 million**: Money ordered to be paid in civil penalties as a result of CFPB enforcement work

- **1,136,000+**: Complaints CFPB has handled as of March 1, 2017

- **13 million**: Unique visitors to Ask.CFPB

- **4.4 million**: Mortgages consumers closed on after consumers received the CFPB’s Know Before You Owe disclosures

- **135**: Banks and credit unions under the CFPB’s supervisory authority as of September 2016

- **12 million**: Consumers who take out payday loans each year; the CFPB has proposed rules to put an end to payday debt traps

- **70 million**: Consumers who have debts in collection on their credit record; the CFPB is developing proposed rules to protect consumers from harmful collection practices
- **3,244** Colleges voluntarily adopting the CFPB and Dept. of Ed Financial Aid Shopping Sheet

- **148**: Visits to military installations by the Office of Servicemember Affairs since 2011

- **62**: Times senior CFPB officials have testified before Congress

- **39**: Cities where CFPB has held public town halls or field hearings

- Minneapolis, Minn.
- Cleveland, Ohio
- Birmingham, Ala.
- New York, N.Y.
- Sioux Falls, S.D.
- Durham, N.C.
- Detroit, Mich.
- St. Louis, Mo.
- Seattle, Wash.
- Mountain View, Calif.
- Baltimore, Md.
- Atlanta, Ga.
- Des Moines, Iowa
- Miami, Fla.
- Los Angeles, Calif.
- Portland, Maine
- Itta Bena, Miss.
- Chicago, Ill.
- Boston, Mass.
- Dallas, Texas
- Phoenix, Ariz.
- Nashville, Tenn.
- New Orleans, La.
- Reno, Nev.
- El Paso, Texas
- Indianapolis, Ind.
- Wilmington, Del.
- Oklahoma City, Okla.
- Newark, N.J.
- Richmond, Va.
- Milwaukee, Wis.
- Denver, Colo.
- Louisville, Ky.
- Albuquerque, N.M.
- Kansas City, Mo.
- Sacramento, Calif.
- Salt Lake City, Utah
- Charleston, W.Va.